

GLOBAL WARRANTY TERMS



THE SWIMSUIT
— D R Y E R —



GLOBAL GUARANTEE TERMS AND CONDITIONS

Definitions:

The Seller: Swimsuit Dryer Co Ltd (UK), Swimsuit Dryer Co LLC (USA), Swimsuit Dryer Iberica (Spain), Swimsuit Dryer Russia (Russia), Swimsuit Dryer Australia (Pty) Ltd (Australia).

The Product: Next Generations Swimsuit Dryers and all models and makes.

Third Party: A party that is not connected to either The Seller or The Buyer.

Shipper: The Seller's appointed shipper for any movement of the Product.

Warranty Period: as defined by section 2.1

1.1 Unless otherwise expressly stated below, The Seller shall, in the cases of successful purchases offer a full GLOBAL GUARANTEE protection warranty based on these terms and conditions, provided that the Buyer has purchased from the Seller directly. If you are end customer, whose has purchased the Product from a Third Party, you will need to contact them to resolve any defects.

1.1.1. These terms and conditions shall also apply for Products purchased on or after January 1st 2018.

1.2 Our Global Guarantee grants The Seller additional rights exceeding standard contractual and statutory warranty claims. The Warranty all-inclusive Terms and Conditions do not waive, restrict, or otherwise change existing contractual or statutory warranty rights.

1.3 The provision of warranty neither extends the Warranty Period of the original purchase date. The same applies for the statute of limitations of contractual or statutory warranty rights.

1.6 If you revoke or reverse the purchase of the Product, whether because of contract cancellation, revocation, the warranty of the Product concerned is voided.



2 Terms and Conditions of GLOBAL GUARANTEE

2.1 The Warranty Period amounts to 2 years for New Products and 1 Year for Factory Refurbished Products and starts from the date of purchase and detailed on the Original Sale Invoice.

2.2 If a warranty claim is addressed within the Warranty Period, The Seller warrants either the free replacement of faulty parts or free replacement of the Product (cost protection warranty), or to collect and repair the product at the discretion of The Seller. Further claims are excluded in this respect.

2.3 The Seller will cover all shipping, handling, customs clearance, duties, and taxes of the Buyer's costs in relation to section 2.2.

2.3 Warranty claims are valid within the period, as stated in section 2.1 if:

- the delivered Product is proven to have material or manufacturing defects.
- Any electrical or mechanical part develops a defect.

2.4 Warranty claims are not valid:

- in the event of damage to Product through incorrect use or vandalism.
- if instructions in the User Manual or other documents accompanying the Product relating to the connection, installation, operation, use and maintenance of the Products are ignored.
- if the electrical voltage and frequency is not compatible with the Product.
- if the Products are used improperly or damaged externally (in particular because of falls or impacts).
- if any cosmetic item which has no impact on the performance of the Product is damaged, faded or deteriorates, such as:
 - Outer Case.
 - Signage or instructions.
 - Rubber Bumpers.
- if defects occur because of the use of non-original accessories or spare parts.
- if the Product is modified, dismantled or components are added.
- if Product has been excessively water damaged because of pouring excessively large amounts of water into the Product or failing to clear a blockage inside the Product or external plumbing.
- if the Product is returned fault free:
 - the defect being caused by an external source, such as a power supply issued.
 - under false pretences, such as to obtain a refund, exchange Product, or to attempt to access our Global Repair Service.



2.5 Scope and assertion of warranty claims

Warranty claims must be asserted in writing to The Seller immediately after the defect is identified and within the Warranty Period. The Buyer must produce a copy of the Original Sales Invoice and confirm the Product's serial number in writing and provided an accurate description of the defect.

2.6 Seller's discretion and implementation

The Seller will determine as stated in section 2.2 whether it requires the Buyer to fit replaceable parts, collect the faulty Product for return and repair, or exchange the equipment. The Buyer has no right to determine which resolution the Seller chooses and must accept this Seller's decision. If the Seller sends replaceable parts and these do not resolve the defect, the Seller will repair or exchange the Product.

If the Product is exchanged the faulty Product must be returned to the Seller or sent to one of the Seller's other Branches listed at www.swimsuitdryer.global together with the original invoice and fault description.

The Buyer may be required to register with their local tax and excise office, or maybe required to communicate with the Shipper to clear the goods in the Seller's country or carry out some additional clearance. The Buyer will not be entitled to compensation or refunds if the Buyer is unable to take receipt of the goods because of its refusal to comply with any import requirements.

2.7 Inspection and notification false claims

If your faulty Product is returned for repair, or returned as it has been exchanged, and after inspection it is deemed your warranty claim is not valid, The Seller reserves the right to charge the Buyer any reasonable costs, inline with our general Global Repair Costs which can be found on our website: www.swimsuitdryer.global.

2.8 Repaired or replaced Products

Any faulty Products repaired or replaced during the Warranty Period will not have any guarantees or warranties that would extend beyond the original date the of initial purchase of the Product.



3 Limitations of our Global Guarantee

3.1 The Buyer will not be entitled to claim for any costs that are not covered within this agreement specifically:

- Loss of earnings and/or revenue.
- Labor or time.
- Installation or removal of defective Product.
- Self-Assessment, or Third-Party costs for identifying the fault.
- Injury or death.
- Property damage.
- Damage to the product.
- Import related costs that are required by a customs authority for any imports or exports.

4 Laws and Regulations

4.1 If any clauses in these terms is or becomes ineffective or invalid in part or in full or a regulatory gap is found, the effectiveness of the other terms remains unaffected. Instead of the ineffective or invalid clause, the relevant effective or valid clause that comes as close as possible to the sense and purpose of the invalid clause shall be considered agreed. In the event of a regulatory gap, the clause that corresponds to what would have been agreed shall be considered agreed.